Full Terms and Conditions

1.1 We aim to provide a high quality specialist bike for hire. To achieve this at a reasonable cost we ask our customers to treat the equipment responsibly.
1.2 Bikes and equipment can only be hired from Udjat Ltd. trading as Oxford Cargo Bike.Com on completion of a Hire Agreement Form or by accepting our hire conditions on our online booking portal. Udjat Ltd. trading as Oxford Cargo Bike.Com reserves the right to take a deposit to hold as security until the bike is returned in the condition it was hired out in. Upon acceptance of these Terms & Conditions a binding contract is formed between Udjat Ltd. trading as Oxford Cargo Bike.Com and the hirer. We reserve the right not to accept or to fulfil a Booking
1.3 All Bookings are subject to availability. When a Booking is made by one person on behalf of another person or people that person confirms Oxford Cargo Bike.Com that he or she has the authority to make such a booking.
1.4 The Hire period commences on the day the cycle(s) and equipment is collected and continues until the cycle(s) and equipment is returned to Rose Hill community Centre
HIRER'S TERMS AND CONDITIONS
2.1 You are responsible for ensuring that you are physically fit enough to undertake cycling any distance or compete in events using the cargo bike you have booked. Udjat Ltd. trading as Oxford Cargo Bike.Com does not accept any responsibility for your failure to complete your Hire period due to lack of fitness, illness or injury. Oxford Cargo Bike.Com does not accept liability for death, personal injury, loss or damage to personal effects to any participant, nor can we accept any responsibility for delays or changes to your period of Hire due to weather, strikes, war, terrorism or other causes. You must prove to staff at the hire pickup point that you are an experienced cyclist with knowledge of the Highway code and that you are not under the influence of any drugs or alcohol that may impair your ability to ride a bike.
2.2 You accept that cycling on a public highway and competition on such carries its own risks and you have made your booking on the basis that you undertake the Hire at your own risk. You understand and accept that Oxford Cargo Bike.Com advises the wearing of cycle helmets at all times when riding. A helmet is available from the centre should your require one
2.3 You will ride your cycle responsibly at all times. You will not hold Udjat Ltd. trading as Oxford Cargo Bike.Com responsible for any loss, damage or injury including death to persons or property with regard to the use of the cycle(s) and equipment hired. You accept responsibility to Indemnify Udjat Ltd. trading as Oxford Cargo Bike.Com against any claim, interest, demand or expense in respect of such injury or damage.
2.4 Udjat Ltd. trading as Oxford Cargo Bike.Com recommends that you have suitable Insurance cover at all times during the period of your hire.
2.5 You are responsible for all cycles and equipment hired or loaned and it your responsibility to keep these items safe from damage, loss or theft, use it in a proper manner and not subject it to any misuse or unfair wear and tear.
2.6 Any damage caused due to crash or neglect is the Customer's responsibility and will be charged for.
2.7 You will notify Oxford Cargo Bike.com, and staff at Rose Hill Community centre of any loss, damage or theft to the hired cycles or equipment however caused. You will be responsible for paying Udjat Ltd. trading as Oxford Cargo Bike.Com the reasonable costs of repair or replacement for any such loss, damage or theft. You must use the gold standard lock supplied to secure the bike when not in use.
2.8 You will not offer for sale, sell, dispose, mortgage, lend, pledge or otherwise part with possession of the hired cycle(s) or equipment.
2.9 Udjat Ltd. trading as Oxford Cargo Bike.Com staff are usually available by phone or email to help out with any problems during the hire period; however it is the customer's responsibility to assemble, set up and keep a check on the bike they have hired.

3.1 Payments are collected before booking the bike. Our cancellation policy is as follows:
Up to 48 days before the hire date – 0% administration charge.
Up to 24 hours before the event or hire date – 50% of the value of the hire.
Day of the hire date - 100% charge will be taken
Oxford Cargo Bike.Com will consider individual cases in extraordinary circumstances.
3.3 Late return of the Bike will be charged at twice the hourly fee.
3.4. You must provide a security deposit of:
Passport
Valid Bank Card and Proof of Address
Drivers licence
£20 deposit cash
If a deposit is taken it will be returned at the end of the hire period provided that;
Any cycles and/or equipment hired or used are returned in an undamaged condition
Any cycles and/ or equipment hired or used are returned within the arranged hire period
3.5 If the terms set out in 3.4 (above) are not complied with, Udjat Ltd. trading as Oxford Cargo Bike.Com reserve the right to charge reasonable charges until such time when cycles and/ or equipment concerned have been returned. In the case of cycles and/or equipment left or returned damaged, you are responsible for any costs incurred and sustained in replacing or repairing (whichever the cheaper) the items concerned to a condition equivalent to that prior to the Hire.
3.6 In all cases normal wear and tear as defined by the products manufacturer or supplier is accepted and allowed and is included in any hire price
3.7 In all cases, the security/ damage deposit can be used as a deposit against the costs or charges mentioned herein.
REFUNDS
4.1 ALL BOOKINGS ARE COVID-PROOF // Udjat Ltd. trading as Oxford Cargo Bike.Com guarantee that if the hire is postponed or impacted by Coronavirus restrictions we will move your booking free of charge to a new date and guarantee you a bike. We will also give you the option to request a refund on your booking.
PERSONAL SAFETY
5.1 It is the rider's responsibility for their own safety. Cycling involves personal risk and you must ride responsibly.
5.2 Injury(s) and/or death associated with the sport of cycling may result from weather, excessive speed, collision with inanimate objects or other persons, rider inexperience, error or abuse of equipment.
5.3 First time of novice bikers should use the equipment under the supervision of an experienced rider.
5.4 You must not cycle under the influence of alcohol, strong medication, other drugs or fatigue.
OUR LIABILITY TO YOU
6.1 Udjat Ltd. trading as Oxford Cargo Bike.Com accepts responsibility for death, personal injury and direct loss suffered by you which you can demonstrate was caused by our negligence up to the limit set out in clause 5.3 below.
6.2 Udjat Ltd. trading as Oxford Cargo Bike.Com will not be liable to you where any alleged loss or damage results from;
Any of your own actions or omissions;
The action or omission of a third party not connected with the provision of your bike hire:
An event or circumstances which we could not have predicted or avoided even after taking all reasonable care;
Where any loss or damage is considered to be indirect or consequential loss.
6.3 Udjat Ltd. trading as Oxford Cargo Bike.Com shall have no liability to you if we are unable to fulfil a Booking due to an event of Force Majeure. In the event of Udjat Ltd. trading as Oxford Cargo Bike.Combeing unable to fulfil your booking our liability to you shall not exceed to the agreed cost of the hire.
6.4 Except where expressly permitted under the Data Protection Act 1998, we will only use your personal details in connection with your Booking arrangements, unless you agree otherwise. We will keep your personal details secure in accordance with our obligations under the Date Protection Act 1998.
GENERAL

7.1 These terms and conditions constitute the entire agreement between us, and supersede any previous agreement or understanding and may not be varied except in writing between us. All other terms, express or implied by statute or otherwise, are excluded to the fullest extent permitted by law.
7.2 Any notice required or permitted to be given by either of us to the other under these terms and conditions shall be in writing.
7.3 No failure or delay by either of us in exercising any of its rights under these terms and conditions shall be deemed to be a waiver of that right, and no waiver by either of us of any breach of these terms and conditions by the other shall be considered as a waiver of any subsequent breach of the same or any other provision.
7.4 If any provision of these terms and conditions is held by any court or other competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of these terms and conditions and the remainder of the provision in question shall not be affected.
7.5 Except as otherwise expressly provided herein, nothing in these terms and conditions confers or purports to confer on any third party any benefit or any right to enforce any of these terms or conditions pursuant to the Contracts (Rights of Third Parties) Act 1999.
7.6 These terms and conditions shall be governed by English law, and both of us hereby agree to submit to the exclusive jurisdiction of the English Courts.